**Return Fraud**

**Responses to Reviewer Comments**

Critical Incident

|  |  |
| --- | --- |
| Need mention of bar coding as a deterrent | Additional sentence was added to address this concern |
| Additional | Although not requested, additional information was provided within the scope of our permission to publish agreement. |

Teaching Note

|  |  |
| --- | --- |
| Clarify employee training possibilities | Provided additional examples for potential employee training |
| Provide focus on what could be done to rectify this problem by re-wording question(s) | Questions were re-worded to tie more directly to the critical incident |
| Either expand on legal issues or remove | References to legal issues were removed |